

Please return the application form and retain the guidance notes for information.

If you decide you no longer require a water supply you will need to apply for a temporary or permanent disconnection. In most cases, no charges are made for a permanent disconnection. from the mains water supply.

Where a temporary disconnection is made for reasons of non payment a charge may be made. If a temporary disconnection is made for any other reason, no charge is made but in all cases of a temporary disconnection a charge is made for the subsequent reconnection.

The current fees are:

Temporary disconnection after default on payment	£50
Any reconnection after any temporary disconnection	£50
Permanent/temporary disconnection	Normally free
Any reconnection after any permanent disconnection	Full cost

If we carry out a permanent disconnection and you subsequently require a supply at that location, you will be charged the full cost of carrying out a new connection.

Please complete and return the application form. Water supply charges will apply up to the date the supply is permanently or temporarily disconnected. When the disconnection has been carried out, a meter reading, if applicable, will be taken and a final bill issued.

Getting in touch with us

For enquiries regarding obtaining a new water supply connection and water regulations please contact us on:

Tel: 01225 526 222

Fax: 01225 430 218

Email: new.connections@wessexwater.co.uk

Write to: New connections, Developer Services Wessex Water, Claverton Down, Bath BA2 7WW

For enquiries regarding obtaining a new public water main please contact us on:

Tel: 01225 526 294 or 01225 526 222

Fax: 01225 430 218

Email: section.41@wessexwater.co.uk

For enquiries regarding infrastructure charges please contact us on:

Tel: 01225 526 296 or 01225 526 222

Fax: 01225 430 218

Email: infrastructure.charges@wessexwater.co.uk

For further information, please visit our website:

www.wessexwater.co.uk